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No. 1/17/2017 P&PW (E) (i)
Government of India
Ministry of Personnel, P.G. & Pensions
Department of Pension & Pensioners' Welfare

3rd Floor, Lok Nayak Bhavan,
Khan Market, New Delhi,
30th August, 2017

Office Memorandum

Sub: Delay in pension disbursement and retirement benefits - Position as on 31st July, 2017 - information from all Ministries/Departments.

It has been the endeavour of this department to ensure that all pension cases are processed in time so that there is no delay in pension disbursement and payment of retirement benefits to be given on the date of retirement of employee. For this purpose, the Department has prepared a Pension Sanction and Payment Tracking System called BHAVISHYA for all the 88 Ministries/Departments of Government of India (except Railway, Posts, Telecommunications and Defence pensioners).

2. The BHAVISHYA Software has covered all the Civil Ministries/ Departments/Offices and all pension cases in these Organisations are being processed online. There is an in-built monitoring mechanism in the Software and the pendency is visible to all concerned, including Department of Pension and Pensioners' Welfare.

3. Railway Pensioners, Defence pensioners and pensioners of the Department of Posts and the Department of Telecommunications are not covered under BHAVISHYA. Secondly, all civil pensioners are not yet covered under BHAVISHYA. The information about those who are not covered under BHAVISHYA is required to be collected.

4. All Ministries/Departments are requested to provide the information for the employees who had retired on or before 31st July, 2017 in the enclosed proforma. The information for field/attached Offices is to be obtained by the administrative Ministry/Department concerned and only a consolidated statement for all pending cases is to be sent to Department of Pension & Pensioners' Welfare before 29th September, 2017 positively. The Departments/Ministries who have been processing all their pension cases through BHAVISHYA and have no pending case outside BHAVISHYA may intimate this fact to this department.

5. The Central Pension Accounting Office is also requested to send the information on the pension cases pending with them as on 31st July, 2017 by 29th September, 2017.

6. This issues with the approval of JS (Pension).

[Signature]

(D.K. Srinivas)
Under Secretary to the Government of India
Ph: 24644632

04 SEP 2017

[Handwritten initials]

- All Ministries/Departments of the Government of India as per list.
- O/o Controller General of Accounts, Mahalekha Niyantak Bhawan, GPO Complex, Block E, Aviation Colony, INA Colony, New Delhi, Delhi 110023.
- Central Pension Accounting Office, Trikot -II, Bhikaji Kama Place, New Delhi.

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41 Secretary,
Department of Health Research,
Indian Council of Medical Research, Ansari Nagar, New Delhi-110029

Ministry of
Department of

Consolidated information on pending pension cases (including those in attached/field/subordinate Offices) of those employees who retired on or before 31st July, 2017 and not processed under BHAVISHYA

Period since pending	Number of cases in which Form 5 has not been received	Number of cases in which Form 7 has not been sent to PAO	Number of cases in which Form 7 has been sent to PAO	Number of cases which PAO has sent to CPAO
Pending for three months				
Pending between 3 and 6 months				
Pending between 6 and 12 months				
Pending for over 12 months				

OR

It is certified that all pension cases are being processed through BHAVISHYA and/or no pension case processed manually is pending.

The above information has been approved by the Joint Secretary concerned.

(Name)
Head of Office
Ph:

Email ID